

July 2015 FNS WBSCM Newsletter



Web Based Supply Chain Management



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News & Announcements

WBSCM Releases 3.5.6, 3.5.10, and 3.5.11

Previously, the SDA name appeared differently or was truncated depending on the report or part of WBSCM (e.g., Organization Maintenance vs. reports). With release 3.5.6, the SDA name is now the same for all transactional reports.

The WBSCM team is currently testing the changes forthcoming with release 3.5.10, which is planned to be in production in late July. Users will be able to cancel draft line items on the Domestic Order Entry screen.

Release 3.5.11 will address an issue where WBSCM duplicates a line item, so there is one with the current date and one with the delivery date, when a multi food requisition is created. This is also planned to be in production in late July.

Notes for WBSCM releases are always published within the WBSCM application. The newest notes are posted in the WBSCM News and Announcements. Archived release notes may be found by following the menu path: **Help** → **Training** → **Release Notes**, and select the **Release Notes** link on the left. Notes are listed in date order, with the newest items at the bottom. The next release is expected in September.

WBSCM Information Website

FNS is planning to improve the design and update the contents of the WBSCM Information website (<http://www.fns.usda.gov/fdd/fns-wbscm-information>). These changes are planned to take place over the next couple months.

Survey

We are seeking input to help us improve the WBSCM newsletters and training resources. Your feedback is appreciated. Please e-mail your answers to jimmy.quach@fns.usda.gov.

- What types of problems do you encounter most in WBSCM?
- Do you have any WBSCM training needs?
- What do you find most helpful in these newsletters?
- How can the newsletter be improved?
- What do you want to learn more about?

Notice:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at <http://www.fns.usda.gov/fdd/fns-wbscm-information> and click



Reminders

WBSCM Training Environment

The WBSCM training environment (NTRN) is available to USDA & non-USDA users of WBSCM. Non-USDA users include SDA, RA, Co-op, Ship-to, and National Warehouse users. The NTRN environment uses a copy of data from the live WBSCM Production environment from 11/1/13. This provides the trainer and/or trainees with actual data from WBSCM if needed for training on reports, placing orders, etc. Contact the main WBSCM Service Desk if you want access to NTRN.

Split Orders

The regional offices are available to assist with logistics and operational questions related to TEFAP, CSFP, and FDPIR split order problems. Please contact them if you have issues with splitting an order.

Useful Links

FNS Food Distribution (WBSCM Info):

<http://www.fns.usda.gov/fdd/fns-wbscm-information>

WBSCM: <http://www.usda.gov/wbscm>

Domestic Ship-To spreadsheet by Business Partner:

<http://www.fns.usda.gov/fdd/wbscm-crosswalks>

Communicate with FNS

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Janice Fitzgerald – FNS Household Programs Operations Branch Chief (FDPIR, CSFP, TEFAP)

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WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

877-WBSCM-4U or 877-927-2648

WBSCMhelp@ams.usda.gov

<https://srai.service-now.com>.

The online WBSCM Service Desk is a separate application, which requires an additional login and password. From this site, users can submit tickets as well as monitor the status of previously reported issues. Using this site is optional.

Hours of Operation:

8:00 AM to 6:00 PM ET

Monday-Friday, excluding holidays

Ship-To Inbox

A mailbox has been established to receive requests to assign Ship-To organizations to SDAs and to establish new Ship-To locations within WBSCM. Please email Form FNS-7 (Destination Data for Delivery of Donated Foods) to WBSCM-Ship-To@fns.usda.gov.

This form is available to download from the USDA FNS Food Distribution Forms webpage at <http://www.fns.usda.gov/fdd/forms>.

Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to:

jimmy.quach@fns.usda.gov