

FY 2012 SNAP HIGH PERFORMANCE BONUSES¹

BEST PAYMENT ACCURACY				
State	Payment Error Rate (PER)			Bonus Amount
Florida	0.77			\$8,072,238
Alaska	1.07			\$265,714
South Dakota	1.37			\$296,973
Louisiana	1.45			\$1,945,592
South Carolina	1.59			\$1,892,369
Illinois	1.74			\$4,092,147
Virginia	1.76			\$2,020,886
Alabama	1.85			\$1,897,845
Wisconsin	2.07			\$1,842,047
National Average	3.42			
MOST IMPROVED PAYMENT ACCURACY				
State	FY 2011 PER	FY 2012 PER	Change	Bonus Amount
Alabama*	5.10	1.85	-3.25	See best above
Maryland	6.06	3.40	-2.66	\$1,674,189
Louisiana*	3.97	1.45	-2.52	See best above
Total				\$24,000,000
BEST CASE AND PROCEDURAL ERROR RATE				
State	Rate			Bonus Amount
South Dakota	1.88			\$509,861
Alaska	6.95			\$444,817
Mississippi	7.28			\$2,793,953
North Dakota	8.33			\$347,755
New Hampshire	11.94			612,010
Maine	13.02			1,291,604
National Average	27.27			
MOST IMPROVED CASE AND PROCEDURAL ERROR RATE				
State	FY 2011	FY 2012	Change	Bonus Amount
There are no "Most Improved Case and Procedural Error Rates" since this is the first year and the Case and Procedural Error Rate cannot be compared to the prior negative error rate. For FY 2012, FNS awarded an additional two "Best" awards for the Case and Procedural Error Rate.				
Total				\$6,000,000

Beginning in FY 2012, FNS included several additional measures of performance in calculating what used to be called the negative error rate. The measurement changed to such a degree that FNS has renamed the negative error rate and now refers to it as the Case and Procedural Error Rate to reflect the broader and more stringent scope of the measurement. Changes in the measurement include (1) the clarity and understandability of the client notices informing them of a denial or termination, (2) the accuracy of the reason for denial or termination used in the notice, (3) the negative review record must now fully support the reason for the denial/termination, (4) the timeliness of the notice sent to households, and (5) the negative sample is now based on negative actions. All of these may require States to make significant changes to their internal procedures and computer systems to improve the processing, clarity, and timeliness of their notices. FNS will be working with States to assist them in this task.

BEST PROGRAM ACCESS INDEX				
State	Rate			Bonus Amount
Delaware	108.18			\$590,844.00
District of Columbia	106.45			\$662,568.00
Maine	99.53			\$1,025,417.00
Oregon	96.42			\$3,256,420.00
Maryland	95.12			\$2,643,853.00
MOST IMPROVED PROGRAM ACCESS INDEX				
State	FY 2011	FY 2012	Change	Bonus Amount
Delaware	98.88	108.18	9.31	See best above
Hawaii	79.35	88.44	9.08	\$724,139.00
Iowa	76.58	83.75	7.17	\$1,445,729.00
Connecticut	77.66	84.39	6.73	\$1,651,030.00
Total				\$12,000,000
BEST APPLICATION PROCESSING TIMELINESS RATE				
State	Rate			Bonus Amount
Idaho	99.28			\$766,398.00
New Mexico	97.85			\$1,383,473.00
Kentucky	97.26			\$2,770,591.00
North Dakota	96.62			\$280,825.00
District of Columbia	96.41			\$628,695.00
Virgin Islands	95.38			\$170,018.00
National Average	95.38			\$6,000,000

¹ The calculation for bonus payments for payment and case and procedural error rates are based on the distribution of caseloads within the qualifying States.

*In accordance with regulations, when a State is determined to be among the best and the most improved in a category, it will be awarded a bonus only for being the best. Alabama and Wisconsin's payment error rates ranked among the top Best and Most Improved States.

Sanction States for FY 2012 are Guam, Missouri, Nevada, Rhode Island, Vermont, West Virginia and Wyoming.