



**WBSCM Technical Refresh FNS Notes**  
(Regarding Technical Refresh Upgrade completed August 5, 2014)

**General Information:**

Business Intelligence (BI) reports containing current information will not be available until August 13<sup>th</sup> for all organizations. For customer organizations this applies to entitlement management budgeting.

Portal Favorites: If you have created portal favorites not all of them may work after the technical refresh. You will need to re-link most of them. If you have question on how to re-link your favorites, there is a job aid available at Job Aids/Fulfillment under the Help tab.

Scroll bars replace paging throughout the application. Scroll bars are on the side and bottom of the tables and will display the current position row number when dragged upward/downward or current position column number when dragged sideways.

Written words "Filter" and "Settings" on upper right side replaced respectively with the icons "funnel" and "wrench". The icons have a name tag that will display when the cursor is placed over the icon.

For columns in tables/reports that previously displayed arrows used for sorting, you will need to mouse over the column on the right side to see a "hand" and the arrow in order to select and sort the column.

"Execute" and "PDF" buttons are no longer highlighted in yellow.

Access to WBSCM: Some users experienced issues getting to WBSCM after the hardware update July 4<sup>th</sup> weekend. While we do not expect any additional updates related to access, the URL should be: <http://www.usda.gov/wbscm>.

WBSCM was tested using IE 8, 9, and 10 in native and compatibility mode. These are the "officially" supported browser versions.

If you are unable to export the Customer Partner Relationship report, general access to reports, or receive an error message at initial login (such as Unable to Display Webpage), check your Internet Security and Java settings. The location of this information varies based on your version of IE and/or Java. Java security should be set at "Medium". Additional settings generally located under Internet Options, the Advanced tab setting flags should be set to: "Use SSL 2.0", "Use SSL 3.0", "Use TLS 1.0".

Access to the PDF version of the Security User report and the Goods Receipt report has not been consistent. The workaround until this is fixed is to use the Excel version of this report.

**Workarounds for other known defects:**

There are several defects outside of the issues/challenges above that are in the process of being resolved with SAP. The table below provides a description, user group impacted and current workaround:

Defect	Summary	User Impacted	Problem	Workaround
11239	BI Entitlement Allocation does not display correctly Meal Rate or Meal Rate Adjust by year	SDAs	FNS/SDA Cannot pull entitlement correctly when entering in the plan year.  Meal Rate/Meal Adjust along with other fields in the header area of the entitlement planning do not display	When searching for the year, enter "#;2014" and this will return the data for that year (in this example for year 2014).

Defect	Summary	User Impacted	Problem	Workaround
			correctly without using the workaround.	
11871	Error message does not close after error is resolved on the TEFAP entitlement budgeting screen	SDAs	When an SDA over-allocates Admin or Entitlement Funds for TEFAP, the alert "Initial Commodity Entitlement is a negative xxxx" is displayed. However, when the user changes the allocated amount so that the allocated amount does not exceed the amount assigned to the SDA by FNS and click re-calculate, the alert is not removed.	Either ignore the message after clicking "Re-calculate" or reload the screen.
11886	User receives an error message after adding a material to the FNS Master Catalog	Internal FNS	When changing a folder from INACTIVE to ACTIVE, Error message appears, "Catalog area version does not exist" and prevents the user from clicking "Save".	1) After adding/removing a material from the folder, before folder status change to "Active", click "Save". 2) Then change the folder status to "Active" and click "Save" again.
11935	Delivery date on copied NWH Replenishment PR is changing to the next business day	Internal FNS Warehouse Managers	When copying a PR line, if the material is changed, the delivery date changes from the copied date, to the next business day.	Manually change the delivery date back to the copied date.
11977	Complaint Reports – Search Criteria Screen [Submit Date Range] search fields are not editable after picking a date from calendar.	Internal users	Complaint and Recall Reports - [Submit Date Range] search fields are not editable after picking a date from calendar.	For the "Submit Date Range", on the pop-up, if you use the calendar to choose a date, the "To" field will no longer be free text. Use the calendar for both fields, otherwise use free text for both fields.

### Training Updates:

Please open a WBSM Help Desk incident for any training questions and they will forward the request to the FNS Help Desk who will assist you with your training needs.

There is a new reporting eLearning course available to all users. The course shows how to use various functions available in WBSM reporting. It is located under Course Material on the Help tab.

Users have access to the training environment using their current production IDs and passwords. Once a user logs into training, they will see data from their own organization as of Nov 1, 2013. Any users who were not in WBSCM as of Nov 1 last year, will need to be added to the training environment the same way you add users in production. Users can still use generic IDs for training as we have done in the past for all user groups. Please contact the Help Desk for clarification and/or generic IDs. .

If you make changes in the training environment between Monday at noon and Friday at noon (eastern), any changes made will be reverted back to original data state prior to Monday at noon. There is a weekly time period where you can add additional users/transactions that will be added to the baseline. Generally this is Friday afternoons. If you would like to add information, please contact the Help Desk for further information.