

# September 2013 FNS WBSCM Newsletter



Web Based Supply Chain Management



## WBSCM News & Updates

### WBSCM Defect Release

WBSCM Defect Release 2.2.17.0 was deployed on September 26th. As a result of this deployment

- \* Users will be able to run a new report, the Domestic Ship-To Contacts Report, which allows SDA's, RA's and Co-ops to see all ship-to's linked to their organization
- \* Emails and Fax numbers can now be added to a Ship-To profile. The contact name field has been omitted.
- \* The Domestic Order Entry screen's product catalog view has been updated to display the "Order Due No Later Than" dates in a range format. The dates will be listed beside each delivery period on the quantity selection screen.
- \* The Re-distribution/ Redonation Report will display all sales documents

Current release notes can be found in the **WBSCM news and announcement forum** section which is located under the **Home tab**. A full list of open defects is located at <http://www.fns.usda.gov/fdd/WBSCM/default.htm>

### WBSCM Technical Upgrade

Over the next 11 months, WBSCM will be undergoing a technical upgrade for the underlying SAP components. During this time, limited changes to WBSCM will be implemented. Contact Dennis Sullivan at [Dennis.Sullivan@fns.usda.gov](mailto:Dennis.Sullivan@fns.usda.gov) if you have questions or concerns.

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## WBSCM Tips

### 1. Redistribution/Redonation Report

To see all documents based on only a Delivery Date search: enter 5\* in the sales doc field or 1\* in the Requisition field. Otherwise, results will only display Re-distribution / Redonation docs.

### 2. WBSCM Email Changes and Password Recovery

If you change your email address, remember to update both your E-Auth and WBSCM profiles. If you try to reset your password and do not have access to your old email account, you will be required to create a new E-Auth ID and WBSCM account.

A full list of FAQs and tips can be found on the FDD Website at [http://www.fns.usda.gov/fdd/WBSCM/WBSCM\\_General.htm](http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm)

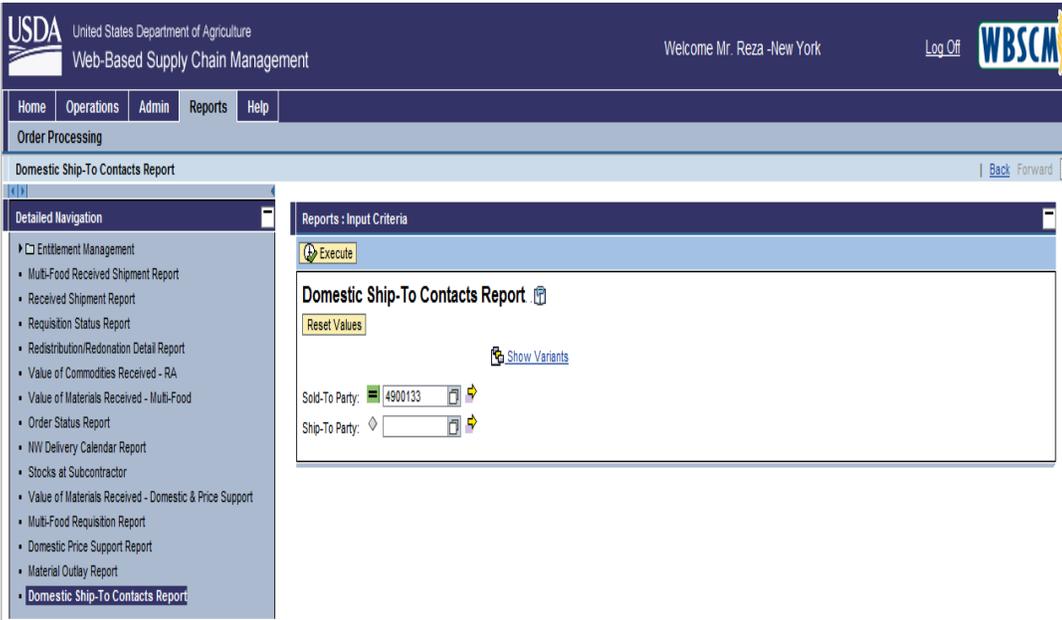
#### Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at [www.fns.usda.gov/fdd/WBSCM](http://www.fns.usda.gov/fdd/WBSCM) and click the link "Email Updates" .

## WBSM Toolbox Spotlight

### 1. Domestic Ship-To Contacts Report

SDA's, RA's and CO-op's can now run Domestic Ship-To Contacts report to see all Ship-Tos that are assigned to their organization. SDA's can also sort Ship-Tos by RA organizations. More information can be found in the work instructions.

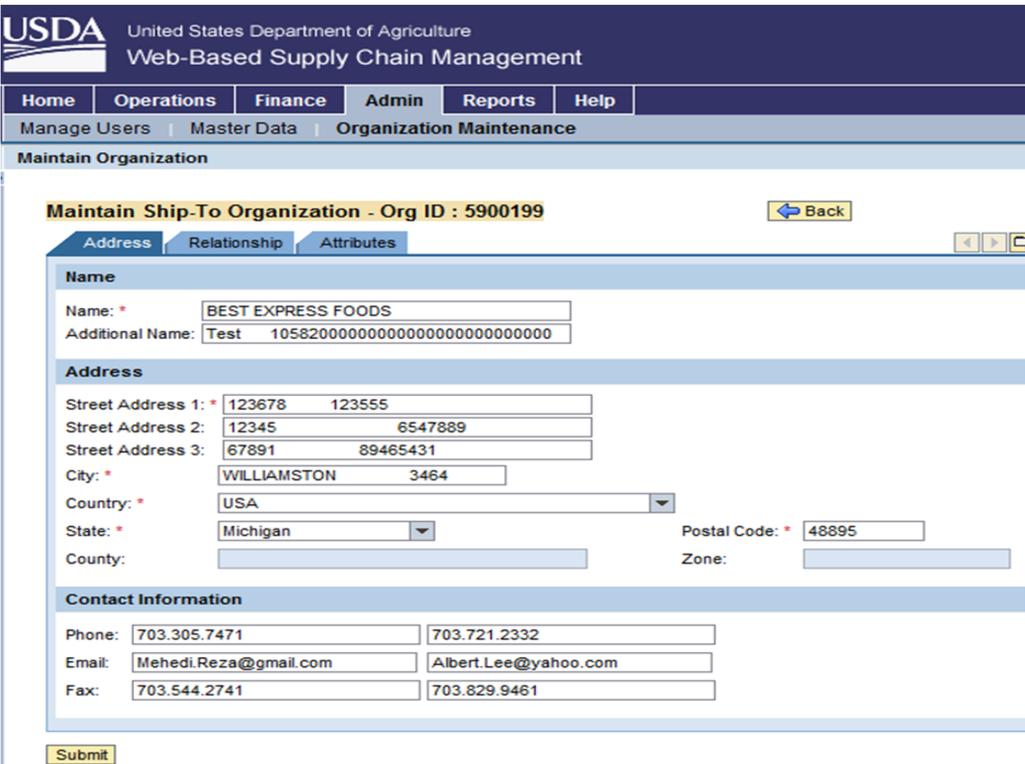


### Ship-To Inbox:

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSM. Please email FNS-7s to: [WBSM-Ship-To@fns.usda.gov](mailto:WBSM-Ship-To@fns.usda.gov).

### 2. Updated Contact Fields for Ship-To Profiles

Ship-To profiles can now add two phone numbers, fax numbers and emails. Contact names are no longer required on the Ship-To profile. Ship-To requests can be sent to [WBSM-Ship-To@fns.usda.gov](mailto:WBSM-Ship-To@fns.usda.gov).



## Useful Links

**WBSCM:** <http://www.usda.gov/wbscm>

**FDD:** <http://www.fns.usda.gov/fdd/wbscm>

## What's Next?

### Future Targeted Initiatives

- \* WBSCM Technical Upgrade

## Upcoming Events

SDA Training (Current Schedule)

October 7-9, 2013 San Francisco (Maybe Rescheduled)

October 22-24, 2013 Denver, Colorado

November 5-7, 2013 Dallas, Texas

November 19-21, 2013 Chicago, Illinois

## Communicate with FNS – questions, concerns, issues

Dennis Sullivan – FNS Systems Branch Chief, FNS WBSCM Project Manager

– 703-305-0188

– [dennis.sullivan@fns.usda.gov](mailto:dennis.sullivan@fns.usda.gov)

Peggy Cantfil – FNS FDD Special Nutrition Operations Branch Chief (NSLP, CACF, SFSP, NSIP)

– 703-305-2659

– [peggy.cantfil@fns.usda.gov](mailto:peggy.cantfil@fns.usda.gov)

Janice Fitzgerald – FNS Household Programs Operations Branch Chief (FDPIR, CSFP, TEFAP)

– 703-305-7537

– [janice.fitzgerald@fns.usda.gov](mailto:janice.fitzgerald@fns.usda.gov)

Todd Griffith – FNS WBSCM Data Management & Interfaces Lead

– 703-305-7506

– [todd.griffith@fns.usda.gov](mailto:todd.griffith@fns.usda.gov)

Robin Jepson – FNS WBSCM Change Management & Process Improvement

– 703-305-7524

– [robin.jepson@fns.usda.gov](mailto:robin.jepson@fns.usda.gov)

Martha Shramek – FNS WBSCM Report & Information Access Lead

– 703-305-7535

– [martha.shramek@fns.usda.gov](mailto:martha.shramek@fns.usda.gov)

## WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

Call-in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries:

[WBSCMhelp@ams.usda.gov](mailto:WBSCMhelp@ams.usda.gov)

Web form link on WBSCM Portal : <https://srai.service-now.com>. From this link users can access a form and submit it to the WBSCM Service Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

## Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to [ja-karra.nichols@fns.usda.gov](mailto:ja-karra.nichols@fns.usda.gov)