

January 2012 WBSCM Newsletter



Web Based Supply Chain Management



Happy New Year!

Starting this new year the FNS WBSCM Newsletter will resume and will focus on updates within WBSCM that specifically affect our customers, processors, warehouses as well as FNS employees. Items will include new features and enhancements, defect release information, targeted areas for improvement and relevant news and tips for users.

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Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at www.fns.usda.gov/fdd/WBSCM and click the link "Email Updates".

WBSCM Feature Highlight:

Consolidation Workbench

An initiative to improve the Consolidated Workbench (CWB) capabilities began in mid 2011 and is now approaching the end of the testing phase. The updates are targeted for release in early February as part of the WBSCM 2.2.8.0 defect release.

Some key enhancements to improve overall performance

include:

- * Updates to user interfaces
- * Ability to perform background processing
- * Improvements to processing speeds

The goal with each enhancement is to create a

more sufficient and convenient environment in an effort to increase user productivity. The updated CWB will be accompanied with webinars and work instructions to help familiarize SDAs with the new features and updates.

WBSCM Updates

WBSCM Defect Release

WBSCM Defect Release 2.2.8.0 is scheduled to be deployed on February 2, 2012. The upcoming fixes in addition to CWB will include:

1. The ability for SDAs to re-submit orders that are past the Order By date in the CWB
2. Entitlement notification emails will now show "WBSCM Notification" as the sender to maintain consistent WBSCM communication

Current release notes can be found in the **WBSCM news**

and announcement forum

section which is located under the **Home** tab. A full list of open defects are located at <http://www.fns.usda.gov/fdd/WBSCM/default.htm>.

Training

Consolidation Workbench Webinars are being provided for SDAs to demonstrate the highly anticipated updates. Many SDAs have already received the webinar information from their regions and have registered for one of the three sessions. The session dates are Jan. 31st, 11:30am-12pm, Feb. 1st, 1:30pm and Feb. 3rd, 2 -

2:30pm (EST). The sessions will cover the same material to allow for SDAs to pick the best time that fits their schedule. If you still need to register or have any questions, you can contact Robin Jepson at robin.jepson@fns.usda.gov or Albert Lee at albert.lee@fns.usda.gov.

Work instructions are available for review in **WBSCM under the Help** tab and cover various topics to assist with day to day transactions within WBSCM. The work instructions are updated regularly to coincide with system updates.

(Training continued)

E-auth password reset

In an effort to better assist WBSCM users with the E-Authentication and login process; more detailed steps are being developed to help users locate the correct E-Auth page along with instructions on how to handle various log-in issues. More information will be provided shortly through the regional offices.

WBSCM Tips

Registration Emails

Registration emails that are sent to users when their WBSCM profile is created are for that specific user only and SHOULD NOT BE SHARED. If a user tries to register using another person's registration email it will not work.

View Only Role

A user must have the "view only" role in order to view certain reports. You may

also have a user who only reviews reports and having this role allows them to do this without access to create new transactions such as goods receipts and requisitions.

Catalog Views

If a user is unable to view the catalog or commodities in the catalog, confirm that FNS has created a catalog for your SDA organization and has as-

signed the correct programs. RA organizations need to verify this information with their SDA organization.

A full list of FAQs and tips can be found on the FDD Website at http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm

Upcoming Events

Spring Conferences

ACDA

May 5 - 8, 2012

SVA

July 15 - 18, 2012

FDPIR

June 24 - 29, 2012

CWB Webinars

Jan. 31, 11:30 - 12pm (EST)

Feb. 1, 1- 1:30pm (EST)

Feb. 3, 2 - 2:30pm (EST)

What's Next?

Future Targeted Initiatives

- * Goods Receipt (Including business processes)
- * Invoicing

- * Performance Improvements

Useful Links

WBSCM: <http://www.usda.gov/wbscm>

FDD: <http://www.fns.usda.gov/fdd/wbscm>

Ship-To Inbox:

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSCM. Please email FNS-7s to: WBSCM-Ship-To@fns.usda.gov.

Food for thought

Can you solve these riddles:

1. You throw away the outside and cook the inside. Then you eat the outside and throw away the inside. What did you eat?
2. Cucumbers, carrots, onions, tomatoes, and peas— which one doesn't belong?

Answers: 1. ear of corn or chicken 2. Tomatoes are fruit

WBSCM Help Desk

The WBSCM Help Desk contact information is as follows:

Call-in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries:
WBSCMhelp@ams.usda.gov

Web form link on WBSCM Portal :
<https://srai.service-now.com>.

From this link users can access a form and submit it to the WBSCM Help Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

Communicate with FNS – questions, concerns, issues

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Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to

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