

# February 2013 FNS WBSCM Newsletter



Web Based Supply Chain Management



## WBSCM News & Updates

### WBSCM Defect Release

WBSCM Defect Release 2.2.15.0 is scheduled to be deployed March 14th. The upcoming changes will include:

1. WBSCM users ability to opt out of receiving the daily Order Change Email notification (if they are currently set up to receive it). This can be done by accessing the User Profile view (Admin > Manage Users > Maintain User Profile) and checking the "Opt out from order change notification emails?" checkbox.

2. The ability to redistribute redonated orders
3. Correction of Multi-Food reporting for the business partners that were assigned to the new warehouses
4. Email notifications for catalog updates
5. Restoring missing sales order status in the Entitlement detail report
6. Syncing of Sales Orders/Requisitions and redistribution documents when changes are made by FNS

Current release notes can be found in the **WBSCM news and announcement forum** section which is located under the **Home** tab. A full list of open defects is located at <http://www.fns.usda.gov/fdd/WBSCM/default.htm>

### BOL Upload Issues At Nampa Warehouse

Please be reminded that we are currently working through warehouse issues related to uploading Bill of Lading (BOL) files which create the delivery documents in WBSCM which users can then enter goods receipts against for received multi-food orders. There is no need to open help desk tickets for this as we are aware of the ongoing issue.

A follow up email will be sent out when all previously shipped orders have had their files uploaded and are available for receipting.

We appreciate your patience.

The Multi-Food Team

## WBSCM Toolbox

### Household Programs

#### Purchase Schedule for Household Program Procurements - July through September

An updated Household Program Catalog listing has been posted on the FDD website. You can also access the catalog by clicking [Here](#).

Be advised that the catalogs for July – August 2013 IDIQ fruits and vegetables will NOT be reopened as there is no room to add additional orders. **If CSFP or FDIPIR need additional fruits or vegetables beyond orders that are currently in WBSCM they should contact the regional office immediately to advise them of their needs. The request should include the number of cases and the delivery date by which they will need them to ensure complete food packages can be issued timely.** Please also continue to review any previously entered orders in WBSCM to delivery to ensure that ship to ID's are still correct.

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### Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at [www.fns.usda.gov/fdd/WBSCM](http://www.fns.usda.gov/fdd/WBSCM) and click the link "Email Updates" .

## WBSCM Tips

### Why are requisitions that have been returned by the SDA still counting against entitlement?

The Requisition will still draw down on Entitlement until the order has been cancelled.

### I am having problems with the ordering screens rendering correctly?

Check the versions of Internet Explorer you are using. Currently, WBSCM does not always render correctly with IE8. If you are using IE 8 or higher, go to Tools and enable compatibility mode.

A full list of FAQs and tips can be found on the FDD Website at [http://www.fns.usda.gov/fdd/WBSCM/WBSCM\\_General.htm](http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm)

### Ship-To Inbox:

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSCM. Please email FNS-7s to: [WBSCM-Ship-To@fns.usda.gov](mailto:WBSCM-Ship-To@fns.usda.gov).

## Useful Links

**WBSCM:** <http://www.usda.gov/wbscm>

**FDD:** <http://www.fns.usda.gov/fdd/wbscm>

## What's Next?

### Future Targeted Initiatives

- \* Goods Receipt (Including business processes)
- \* Invoicing
- \* Entitlement
- \* Performance Improvements

## Upcoming Events

### ACDA Conference

April 7-10, 2013

## Communicate with FNS – questions, concerns, issues

Dennis Sullivan – FNS Systems Branch Chief, FNS WBSCM Project Manager

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Robin Jepson – FNS WBSCM Change Management & Process Improvement

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## WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

Call-in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries:

[WBSCMhelp@ams.usda.gov](mailto:WBSCMhelp@ams.usda.gov)

Web form link on WBSCM Portal: <https://srai.service-now.com>. From this link users can access a form and submit it to the WBSCM Service Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

## Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to [ja-karra.nichols@fns.usda.gov](mailto:ja-karra.nichols@fns.usda.gov)