

February 2012 WBSCM Newsletter



Web Based Supply Chain Management



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WBSCM Updates

WBSCM Defect Release

WBSCM Defect Release 2.2.9.0 which is located under the **Home tab**. A full list of open defects is located at http://www.fns.usda.gov/fdd/WBSCM/WBSCMfiles/ALL_Open_FNS_Defects_2_17_12.xls

- * PDF output for Material Outlay Report will no longer show duplicates of any sales order
- * Timeouts and delays have been resolved for Sales Order uploads
- * Pricing changes have been removed from the order status email notifications

Current release notes can be found in the **WBSCM news and announcement forum** section

WBSCM Reports

Various WBSCM reports are updated and placed on the FDD WBSCM website. The WBSCM listed reports include the **Order Status Reports** and the **Commodity File Report** just to name a few. Visit <http://www.fns.usda.gov/fdd/rptspubs/reports.htm> to view these useful reports.

Help Desk Ticket Closure

The WBSCM Help Desk has implemented a new ticket closing procedure while the status is in "Awaiting User Information". This status is used when the help desk has requested more information from the user to help resolve the incident. The user will be given 15 days to reply back to the help desk. If the user fails to respond within this timeframe, the incident will be closed and a new ticket must be opened.

Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at www.fns.usda.gov/fdd/WBSCM and click the link "Email Updates" .

WBSCM Toolbox

Delivery Periods and Due Dates

During the ordering process, there have been discrepancies found in the way delivery periods and due dates are presented. There are times when there are different due dates for different delivery periods for a material.

In the event Order By Dates overlap Delivery Dates please refer to emails sent out by Operations or refer to the catalog delivery periods and due date table located on

the FDD website at http://www.fns.usda.gov/fdd/WBSCM/WBSCMfiles/Catalog_Dates_Feb162012.xls

Ship-To Business Partner List

A Ship-To business partner list is updated weekly and placed on the FDD website at http://www.fns.usda.gov/fdd/WBSCM/WBSCMfiles/CrossWalks/Domestic_Ship-To_list_by_Business_Partner.xls

This list displays all the current Ship-Tos in WBSCM along with

their location and contact information. To have Ship-to information updated please email your requests to the Ship-to mailbox.

WBSCM Sales Order Status Chart

A WBSCM sales order status chart is posted on the FDD website to help clarify the WBSCM statuses that are used to identify where your order is in the ordering process. This chart can be found at <http://www.fns.usda.gov/fdd/WBSCM/WBSCMfiles/CrossWalks/>

WBSCM Tips

RA Order Manager

An SDA user admin cannot create an RA order manager. An RA user admin can create an RA order manager. An RA user admin can also give themselves this right.

Entitlement Reporting

If the SDA is updating the amount an RA has for ordering, the entitlement available for the RA will be

updated during the overnight batch program.

Adding Columns to WBSCM Reports

1. Execute the Report
2. Scroll to the far right and click the Settings link.
3. Click Columns Selections tab
4. Select/highlight the desired field listed under the 'Hidden Columns'

box and click the Add button.

5. Click the Save As button
6. Type a desired name for your variant in the 'Description' field and click the OK button.
7. Click the Apply button .

A full list of FAQs and tips can be found on the FDD Website at http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm

Ship-To Inbox:

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSCM. Please email FNS-7s to: WBSCM-Ship-To@fns.usda.gov.

Upcoming Events

Spring Conferences

ACDA

May 5 - 8, 2012

SNA

July 15 - 18, 2012

FDPIR

June 24 - 29, 2012

What's Next?

Future Targeted Initiatives

- * Goods Receipt (Including business processes)
- * Invoicing
- * Performance Improvements

Useful Links

WBSCM: <http://www.usda.gov/wbscm>

FDD: <http://www.fns.usda.gov/fdd/wbscm>

Food for thought

Can you solve these riddles:

1. What do you get if you divide the circumference of a pumpkin by its diameter?
2. Strawberry, Blueberry, Banana--Which one of these foods is not a berry?

Answers: 1. Pumpkin Pi 2.Strawberry

WBSCM Help Desk

The WBSCM Help Desk contact information is as follows:

Call-in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries:
WBSCMhelp@ams.usda.gov

Web form link on WBSCM Portal :
<https://srai.service-now.com>.

From this link users can access a form and submit it to the WBSCM Help Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

Communicate with FNS – questions, concerns, issues

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Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to

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