



IMPLEMENTING EBT
AND MIS JOINTLY:

NAVIGATING NEW
WATERS

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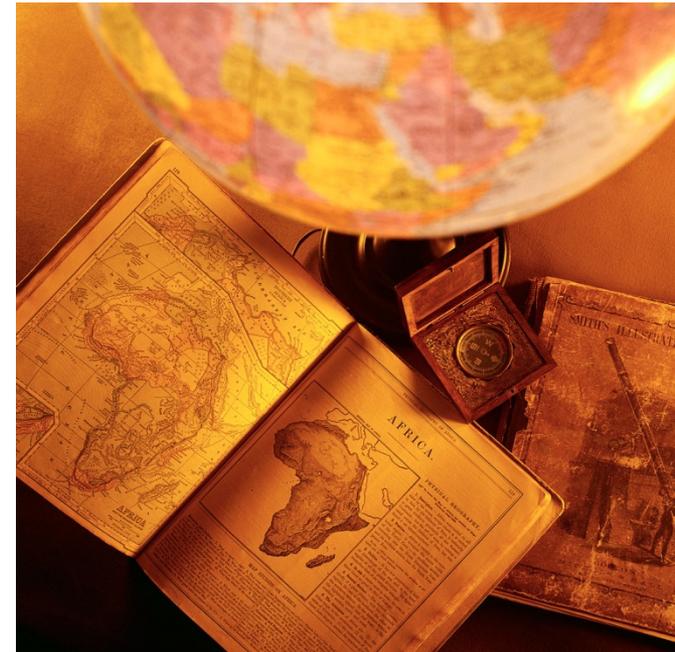
Navigating New Waters

- When implementing EBT and MIS jointly, you will have new business processes, workflows, and equipment.
- You have the opportunity to evaluate each local agency/clinic site to improve flow and efficiency.
- To successfully complete the journey, you will need a clear course, accurate bearings, and a fearless crew.



Chart the Course

- Visit a variety of clinic sites
 - ▣ Small/large, rural/urban, permanent/satellite
- Imagine the workflow
 - ▣ Check-in, eligibility, anthropometric, issuance, etc
- Involve site staff
 - ▣ Do a walkthrough
- Convene a workgroup
 - ▣ Site details
 - ▣ Impacts, concerns, suggestions



Weigh Anchor

- Develop a survey
 - ▣ Contact information
 - Program, Technical
 - ▣ Clinic characteristics
 - Type, staff, integrated, workflow, hardware/software
 - ▣ Site characteristics
 - Layout, technical capacity, intranet connection
- Share site specific plans by local agency and clinic
- Deploy infrastructure upgrades to support new equipment

Set Sail

- ❑ Choose a crew of buccaneers
- ❑ Pilot the process as well as the equipment
- ❑ Be ready to make adjustments
- ❑ Document lessons learned
- ❑ Always leave a man behind



Experience

- Project Manager for Crossroads MIS/eWIC (WIC EBT) in Virginia
 - ▣ Joint MIS/eWIC Implementation Experience
 - Pilot Agency Selection
 - Local Agency/Clinic Site Assessment
 - Infrastructure Upgrades
 - Hardware Procurement/Deployment
 - Equipment Deployment Planning
 - Statewide Rollout Planning