



## WBSCM

### September 2009 WBSCM Update

WBSCM is currently in the testing process being performed by the contractor and representatives from each of the agencies. The next step in testing will be User Acceptance Testing (UAT) that will begin in September. During this phase of testing, USDA personnel, selected vendors, and customers will be participating in testing activities.

Training activities have begun for the new application. FNS Region and Headquarters personnel spent two weeks in August reviewing the completed functionality and learning about the support documentation available to both internal and external users of WBSCM.

State training at the Region locations that was to begin in September has been delayed until January 2010 to allow the contractor additional time to complete final development and conversion activities. FNS is currently working with each region on their specific training dates and preparation activities. A new schedule will be announced in the next few weeks.

WBSCM is currently planned to have a "go-live date" of December 31, 2009, however that date is presently under review by the Project Management Office.

### Preparation Activities

- **System Preparation**

Access to WBSCM will be through the Internet similar to how ECOS is accessed today. It is highly recommended that you use Internet Explorer (IE) version 6 or 7 as your browser. At this time, SAP (the software that WBSCM is built on) does not support IE 8.0.

The uPerform simulations used for eLearning modules require Adobe Flash Player version 8.0 or higher. Flash Player is free software available at [http://fpdownload.macromedia.com/get/flashplayer/installers/archive/fp9\\_archive.zip](http://fpdownload.macromedia.com/get/flashplayer/installers/archive/fp9_archive.zip).

Minimum monitor resolution is 1024 x 768. Both JavaScript and Cookies need to be enabled.

- **User Preparation**

Access to WBSCM will be through USDA's eAuthentication application. At least a level 1 is required. Information on eAuthentication for customers and vendors is available on the USDA web site at: <http://www.eauth.egov.usda.gov>.

- **Training Preparation**

Users can view and become familiar with the look and feel of the new WBSCM application via four simulations. These simulations were shown at conferences earlier this year and represent specific processes, which include Domestic Direct Ship, Domestic Order Consolidation, Multi-Food Order Entry, and Receipt of Multi-Food Order. Although created early in the development phase of WBSCM, they are not the final design but users have found them helpful to review prior to training. Additionally there are two basic eLearning courses posted on ECOS under the WBSCM Training area: WBSCM High Level Process Overview and WBSCM Basic Navigation (for USDA, Vendors, and Customers). Additional eLearning classes in support of external users will be available later this fall.

### Testing

Internal System Integration Testing (SIT) is underway, testing the system functionality. Interface testing scheduled to begin in September and continue until November. As States with their own systems become ready to test their downloads and uploads, they should contact Todd Griffith for interface format questions or Janice Fitzgerald for test scheduling, test data, or test results. External Users who will be involved in User Acceptance Testing (UAT) will be determined and contacted in early September.

## Training

Training on WBSCM began with Subject Matter Expert (SME) Pilot training in August for FNS designated internal individuals with representatives from the National Office and each regional office. Training for all FNS internal users will be based on "roles" that each individual has been assigned in the application.

In addition to training for State agencies, FNS will sponsor Webinars for industry and organizations who participate in the National Warehouse multi-food ordering.

The region training schedule is in the process of being confirmed for January and February 2010. Additional information will be available this September. Contact your regional or State office if you have any questions regarding your specific training.

## Planned Project Activities and Status for Calendar Year 2009

### Third Quarter

- Complete development of system interfaces and file upload/download capabilities
- Complete Integration Testing
- Training Database Ready
- Complete Pilot Training
- Execute User Acceptance Testing

### Fourth Quarter

- Complete User Acceptance Testing (October)
- Complete Training Documentation and Scenarios
- Execute Internal FNS User Training – FNS Employees
- Complete USDA Training
- Go Live! (December 31)

### First Quarter 2010

- Execute FNS External User Training – Customers, Vendors, National Warehouses

## What's Next?

As WBSCM is developed and more information becomes available, FNS will be posting information on our web sites:

ECOS: <https://ecos.usda.gov>

FDD: <http://www.fns.usda.gov/fdd/wbscm>

## Communicate with FNS – questions, concerns, issues

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