

# December 2012 FNS WBSCM Newsletter



Web Based Supply Chain Management



## WBSCM News & Updates

### WBSCM Defect Release

WBSCM Defect Release 2.2.15.0 is scheduled to be deployed around the end of February 2013. The upcoming changes will include:

- \* Minor corrections to the Consolidated Work Bench (CWB)
- \* Ability for SDA and RA users to be sent a daily notification of catalog changes which occurred in the previous day.

Current release notes can be found in the **WBSCM news and announcement forum** section which is located under the **Home** tab. A full list of open defects is located at <http://www.fns.usda.gov/fdd/WBSCM/default.htm>

### WBSCM Tips

#### Is there a faster way to assign Ship-To's to my RA's?

Yes. You can use the **Mass Assign Ship-To** option to assign a Ship-To to multiple RA's at a time.

#### Is there anywhere in the ordering process that shows what entitlement is remaining to be spent without having to run the entitlement report?

You can select the entitlement link at the top of the order processing screen, it does require input to run the entitlement/bonus report, but it allows you to see information during the ordering process rather than having to go to the reports tab.

A full list of FAQs and tips can be found on the FDD Website at [http://www.fns.usda.gov/fdd/WBSCM/WBSCM\\_General.htm](http://www.fns.usda.gov/fdd/WBSCM/WBSCM_General.htm)

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## WBSCM Toolbox

### Households Programs (TEFAP, CSFP and FDPIR)

The new National Warehouse contracts were announced early November. Below is a tentative timeline showing when certain processes will end and begin.

| Warehouse:                               | Current Zone:  | New Zone:      | Last Date for Order Entry: | No Deliveries After: | Order Entry Begins for New Zones: | Begin Deliveries to New Zones: |
|--|----------------|----------------|----------------------------|----------------------|-----------------------------------|--------------------------------|
| <a href="#">Americold - Syracuse</a>     | C              | Same (C)       | Not Applicable:            | Service              | No Disruptions                    | .                              |
| <a href="#">Americold - Carthage</a>     | B              | Not Applicable | 11/30/2012 @ 5 pm EST*     | 12/11/2012           | Not Applicable                    | Not Applicable                 |
| <a href="#">Americold - Nampa</a>        | Not Applicable | A              | Not Applicable             | Not Applicable       | 1/7/2013**                        | 1/16/2013**                    |
| <a href="#">Paris Bros - Kansas City</a> | A              | B              | 11/30/2012 @ 5 pm EST*     | 12/11/2012           | 1/7/2013**                        | 1/16/2013**                    |

\*\* ORDERING AND DELIVERY DATES FROM NEW WAREHOUSE ASSIGNMENTS ARE TENTATIVE AND BASED ON SYSTEM AND WAREHOUSE READINESS.\*\* (If everything is good to go before these dates, we will open the catalogs and make ordering available sooner.)

As we work thru this process we will provide updates and timelines. If you have any questions or concerns please contact Lauren King-Dillon at [Lauren.King-Dillon@fns.usda.gov](mailto:Lauren.King-Dillon@fns.usda.gov).

#### Reminder:

To ensure you receive the latest news and updates, register to receive free E-mail notifications when the WBSCM Homepage has been updated at [www.fns.usda.gov/fdd/WBSCM](http://www.fns.usda.gov/fdd/WBSCM) and click the link "Email Updates".

### Upcoming Events

TBA

### What's Next?

#### Future Targeted Initiatives

- \* Goods Receipt (Including business processes)
- \* Invoicing
- \* Entitlement
- \* Performance Improvements

### Useful Links

WBSCM: <http://www.usda.gov/wbscm>

FDD: <http://www.fns.usda.gov/fdd/wbscm>

## WBSCM Service Desk

The WBSCM Service Desk contact information is as follows:

Call-in phone number is: 877-WBSCM-4U or 877-927-2648

Email inquiries:  
WBSCMhelp@ams.usda.gov

Web form link on WBSCM Portal :  
<https://srai.service-now.com>.

From this link users can access a form and submit it to the WBSCM Service Desk as well as monitor the status of their help ticket. This is a separate application from WBSCM and will require an additional login and password. Users will enter the WBSCM email address as the logon and a password can be created. Using this site is optional.

Hours of Operation: 8:00 AM to 6:00 PM ET

### **Ship-To Inbox:**

A mailbox has been established to receive requests to have SHIP-TO locations assigned to Domestic Business Partners and to establish new Ship-To locations within WBSCM. Please email FNS-7s to: WBSCM-Ship-To@fns.usda.gov

## Communicate with FNS – questions, concerns, issues

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## Suggestion Box

Is there something you would like to see in the newsletter? Send your thoughts and comments to [jakarra.nichols@fns.usda.gov](mailto:jakarra.nichols@fns.usda.gov)