



2004 Award Winner

Program Integrity

Council of Churches of the Ozarks Springfield, Missouri

By coordinating efforts to train providers, increase parental involvement and conduct follow-up reviews, the 2004 award winner for “Program Integrity” significantly decreased inappropriate claiming.

At annual training sessions throughout the State, providers participate in conventional classroom activities as well as games designed to engage participants while they learn. In one session, providers match song titles to corresponding child care concepts, including serious deficiencies, recordkeeping, meal pattern guidelines, monitoring, program compliance, and appeals.

In implementing the serious deficiency process, the organization identified concerns related to enrollment forms, attendance, and meal claiming. They contacted parents to verify enrollment form data and conducted additional follow-up reviews of providers when program noncompliance was indicated. As a result, the organization improved its reporting process.

The 2004 award for “Program Integrity” is presented to the Council of Churches of the Ozarks.