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## 12. Participant Questionnaire

The participant questionnaire panels allow the WIC participants to anonymously respond questions created by the State Office and enter any additional comments they have about WIC. The participants can enter their answers and comments in private without assistance from the WIC staff.

The participant questionnaire report panels allow the WIC staff to summarize the results of the questionnaire at the clinic, agency or State level. The WIC staff can also view the participant comments that were recorded at the clinic, agency or State level.

### 12.1 Participant Questionnaire – Login Panel

The Login panel allows the WIC participant to enter their login information to obtain access to the Participant Questionnaire. It is invoked when the WIC participant starts the questionnaire process.

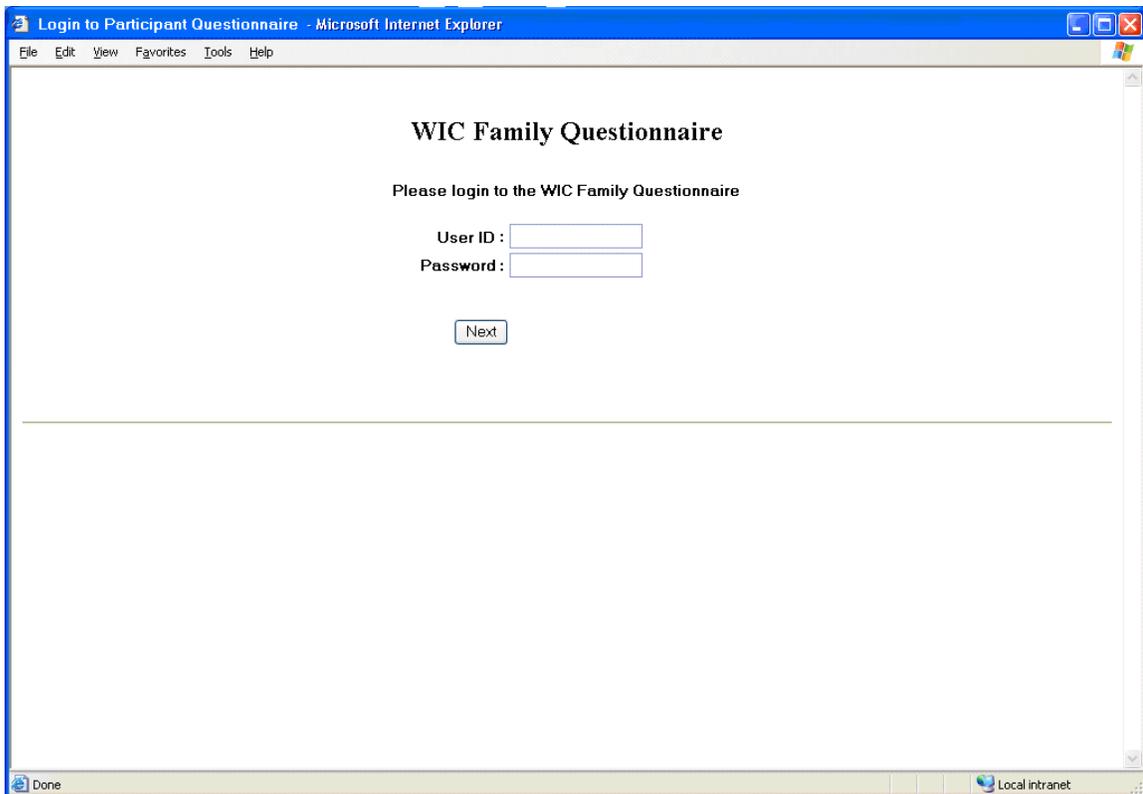


Figure 1 – Participant Questionnaire – Login Panel

#### 12.1.1 Controls

This section describes the behavior of the controls on the Login panel.

### 12.1.1.1 User ID Text Box

The User ID text box will be enabled when the Login panel is active. Characteristics for the User ID text box are defined in Application Administration – [Chapter 02 – Security](#).

### 12.1.1.2 Password Text Box

The Password text box dropdown will be enabled when the Login panel is active. It will be masked with asterisks (i.e. \*\*\*\*\*). Characteristics for the Password text box are defined in Application Administration – [Chapter 02 – Security](#).

### 12.1.1.3 Next Button

The Next button will be enabled when the Login panel is active.

## 12.1.2 Processes

This section describes the processes (navigation) that take place as a result of the actions taken on the Select Agency and Clinic panel.

### 12.1.2.1 Initializing the Interface

Upon initial display of the Login panel:

- The title bar text will be set to “Login to Participant Questionnaire”
- The User ID and Password will default to blank.

### 12.1.2.2 Edits

Upon selection of the Next button, the system will check for required information.

If the following controls are blank, the system will display a standard error message with the message text “An entry is required for the <control name>.”

- User ID
- Password

If the User ID or Password are invalid, the system will display an standard error message with the message text “Invalid <control name>.”

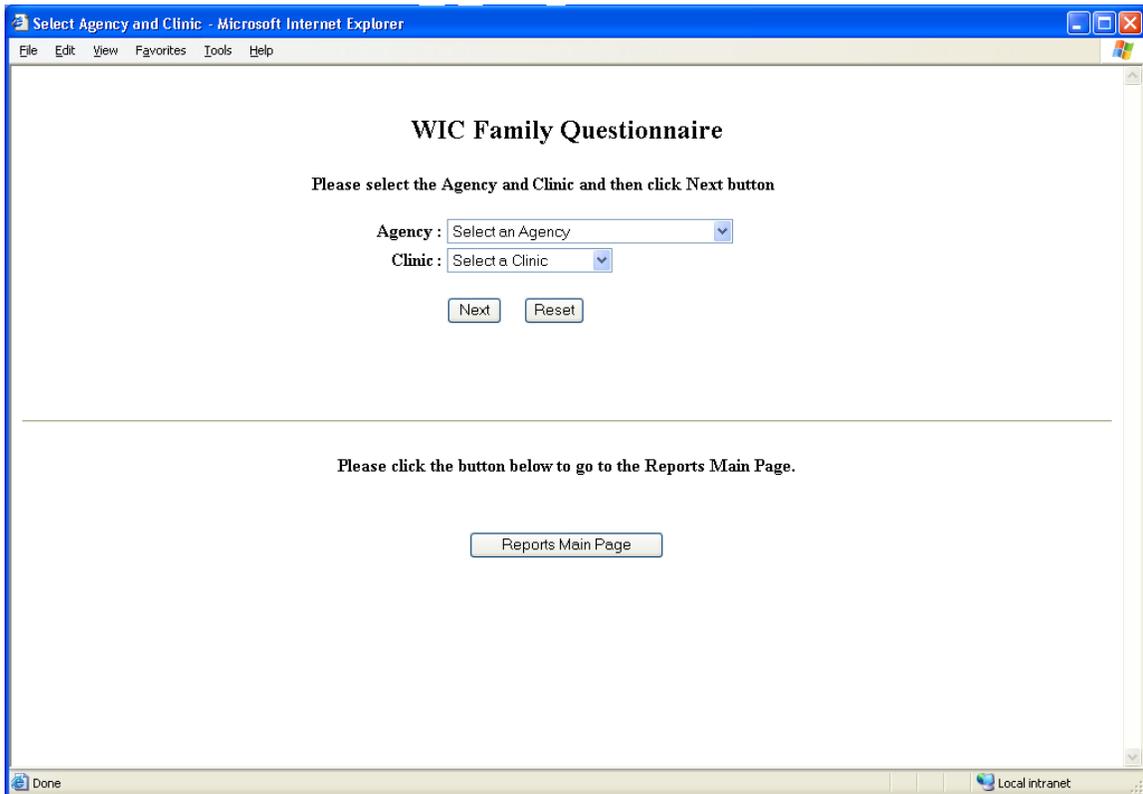
If the User does not have the ParticipantQuestionnaire.FullControl permissions, the system will display standard error message “You do not have the necessary permissions to access the Participant Questionnaire. Please see the supervisor.”

### 12.1.2.3 Next

Upon successful completion of the above listed edits, the system will invoke the Participant Questionnaire – Select Agency and Clinic panel described in this document.

## 12.2 Participant Questionnaire – Select Agency and Clinic

The Select Agency and Clinic panel allows the WIC participant to select the Agency and Clinic Site where they receive their WIC benefits. It is invoked when the user clicks Next on the Login panel.



The screenshot shows a web browser window titled "Select Agency and Clinic - Microsoft Internet Explorer". The page content is as follows:

**WIC Family Questionnaire**

Please select the Agency and Clinic and then click Next button

Agency :

Clinic :

---

Please click the button below to go to the Reports Main Page.

The browser's status bar at the bottom shows "Done" and "Local intranet".

Figure 2 – Participant Questionnaire – Select Agency and Clinic

### 12.2.1 Controls

This section describes the behavior of the controls on the Select Agency and Clinic panel.

#### 12.2.1.1 Agency Dropdown

The Agency dropdown will be enabled when the Select Agency and Clinic panel is active. It will be filled with a list of agencies from the Agency table. The list will be sorted in descending order of Agency ID.

### *12.2.1.2 Clinic Dropdown*

The Clinic dropdown will be enabled when the Select Agency and Clinic panel is active. It will contain all Clinics assigned to the administrative site database. The list will be sorted in descending order by Clinic ID.

### *12.2.1.3 Next Button*

The Next button will be enabled when the Select Agency and Clinic panel is active.

### *12.2.1.4 Reset Button*

The Reset button will be enabled when the Select Agency and Clinic panel is active.

### *12.2.1.5 Reports Main Page Button*

The Reports Main Page button will be enabled when the Select Agency and Clinic panel is active.

## **12.2.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the Select Agency and Clinic panel.

### *12.2.2.1 Initializing the Interface*

Upon initial display of the Select Agency and Clinic panel:

- The title bar text will be set to “Select Agency and Clinic”
- The Agency dropdown will be set to “Select an Agency”.
- The Clinic dropdown will be set to “Select a Clinic”.

### *12.2.2.2 Next*

Upon selection of the Next button, the system will check for required information.

If required information is missing from a dropdown, a standard system message box is displayed with the text “A selection is required in the <control name>.” Upon dismissal of the message box, the user is returned to the control in error.

Upon successful completion of the above listed edits, the system will invoke the [Participant Questionnaire – Select Language](#) panel described in this document.

### 12.2.2.3 Reset

Upon selection of the Reset button, the system will clear the selections in the Agency and Clinic dropdowns. The Agency dropdown will be set back to “Select an Agency” and the Clinic dropdown will be set back to “Select a Clinic”.

### 12.2.2.4 Reports Main Page

Upon selection of the Reports Main Page button, the system will invoke the Reports Main Page Login panel described in this document.

## 12.3 Participant Questionnaire – Select Language

The Select Language panel allows the WIC participant to select the language for the questionnaire. It is invoked when the WIC participant selects the Next button on the Select Agency and Clinic panel.

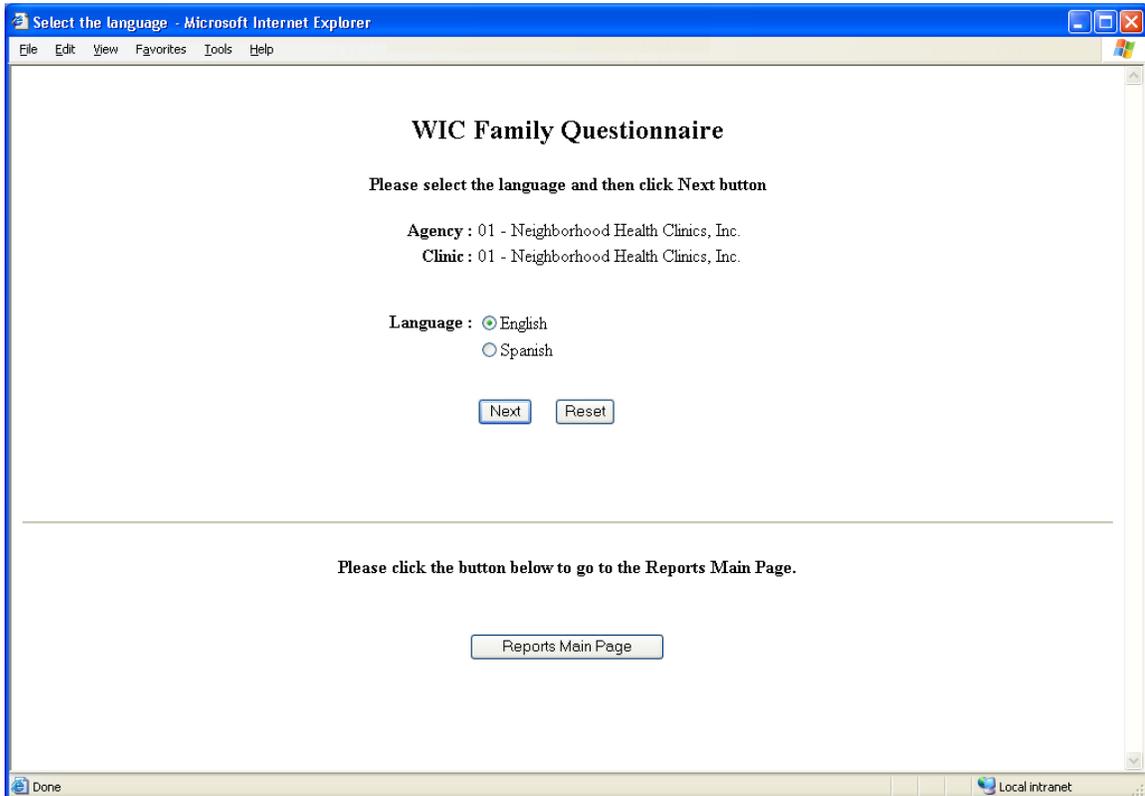


Figure 3 – Participant Questionnaire – Select Language

### 12.3.1 Controls

This section describes the behavior of the controls on the Select Language panel.

#### *12.3.1.1 Agency Text and Value Label*

This control allows the WIC participant to view the agency where they receive their WIC services.

#### *12.3.1.2 Clinic Text and Value Label*

This control allows the WIC participant to view the clinic where they receive their WIC services.

#### *12.3.1.3 Language Radio Button Group*

This group of radio buttons allows the user to select the language for the questionnaire. The control will be enabled when the Select Language panel is active. There will be two (2) languages:

- English
- Spanish

The English radio button will be the default selection.

#### *12.3.1.4 Next Button*

The Next button will be enabled when the Select Language panel is active.

#### *12.3.1.5 Reset Button*

The Reset button will be enabled when the Select Language panel is active.

#### *12.3.1.6 Reports Main Page Button*

The Reports Main Page button will be enabled when the Select Language panel is active.

### **12.3.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the Select Language panel.

#### *12.3.2.1 Initializing the Interface*

Upon initial display of the Select Language panel:

- The title bar text will be set to “Select Language”
- The English radio button will be selected.

### *12.3.2.2 Next*

Upon selection of the Next button, the system will check for required information.

If a language is not selected, a standard system message box is displayed with the text “A selection is required in the <control name>.” Upon dismissal of the message box, the user is returned to the control in error.

Upon successful completion of the above listed edits, the system will invoke the [Participant Questionnaire – WIC Family Questionnaire](#) panel described in this document.

### *12.3.2.3 Reset*

Upon selection of the Reset button, the system will clear the selection in the Language radio button group and the English radio button will be selected.

### *12.3.2.4 Reports*

Upon selection of the Reports Main Page button, the system will invoke the [Participant Questionnaire – Select WIC Survey Report](#) panel described in this document.

## 12.4 Participant Questionnaire – WIC Family Questionnaire

The WIC Family Questionnaire panel allows the WIC participant to select their answer the questions created by the State Office. It is invoked when the WIC participant selects the Next button on the Select Language panel.

WIC Family Questionnaire - Microsoft Internet Explorer

File Edit View Favorites Tools Help

### WIC Family Questionnaire

We want to know how you feel about the WIC Program. Your answers will help WIC do a better job. Your answers are confidential, so tell us how you really feel.

**Please select the answer that best describes your feelings.**

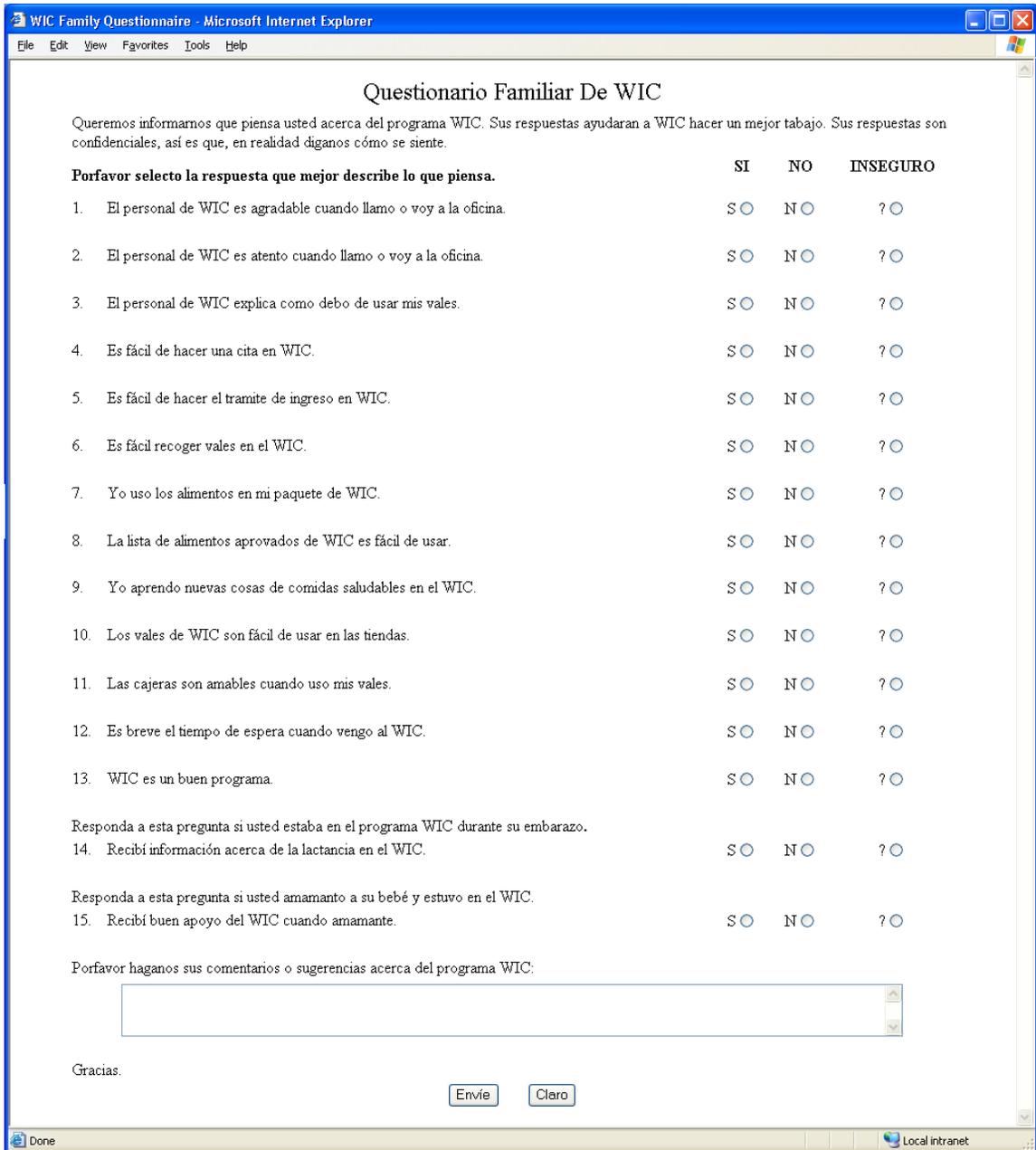
	YES	NO	UNSURE
1. The WIC staff is pleasant when I call or come into the office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. The WIC staff is helpful when I call or come into the office.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. The WIC staff explains how my checks should be used.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. It is easy to make an appointment at WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. It is easy to go through WIC income screening.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. It is easy to pick-up checks at WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. I use the foods on my WIC food package.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. The WIC Approved Food List with pictures is easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. I learn new things about healthy eating at WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. The WIC checks are easy to use at store.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. The store cashiers are helpful when I use my WIC checks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. I spend little time in the waiting room when I come to WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. WIC is good program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Answer this question if you were on WIC during your pregnancy:			
14. I received breastfeeding information at WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Answer this question if you breastfed your baby and were on WIC:			
15. I received good breastfeeding support from WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please give us your comments or suggestions about WIC:

Thank-you.

Done Local intranet

Figure 4 – Participant Questionnaire – WIC Family Questionnaire (English)



**Figure 5 – Participant Questionnaire – WIC Family Questionnaire (Spanish)**

### 12.4.1 Controls

This section describes the behavior of the controls on the WIC Family Questionnaire panel.

#### *12.4.1.1 Question Text Label*

This text label allows the user to view the question from the State Office. The value label will be set to the text of each question that was created by the State Office.

#### *12.4.1.2 Response Radio Button Group*

This group of radio buttons allows the user to select their response to each question. The control will be enabled when the WIC Family Questionnaire panel is active.

There will be three (3) English responses:

- Y (Yes)
- N (No)
- ? (Unsure)

There will be three (3) Spanish responses:

- S (Si)
- N (No)
- ? (Inseguro)

#### *12.4.1.3 Comments Text Box*

This control allows the WIC participant to enter their comments and suggestions for the WIC program. The text box will be enabled when the WIC Family Questionnaire panel is active. When the text exceeds the bounds of the text box a vertical scroll bar will display.

#### *12.4.1.4 Submit Button (Submit/Envíe)*

The Submit button will be enabled when the WIC Family Questionnaire panel is active.

#### *12.4.1.5 Reset Button (Reset/Claro)*

The Reset button will be enabled when the WIC Family Questionnaire panel is active.

### **12.4.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the WIC Family Questionnaire panel.

#### *12.4.2.1 Initializing the Interface*

Upon initial display of the WIC Family Questionnaire panel:

- The title bar text will be set to “WIC Family Questionnaire”

- None of the Response radio buttons will be selected.
- The Comments text box will be blank.

#### *12.4.2.2 Submit*

Upon selection of the Submit button, the system will check for required information.

If a response is not selected for a question, a standard system message box is displayed with the text “A response is required for every question.” Upon dismissal of the message box, the user is returned to the WIC Family Questionnaire panel.

Upon successful completion of the above listed edits, the system will write the responses and comments to the database. The system will then invoke the [Participant Questionnaire – Completed](#) panel described in this document.

#### *12.4.2.3 Reset*

Upon selection of the Reset button, the system will clear the selections in all of the Response radio button groups and return the user to the WIC Family Questionnaire panel.

## 12.5 Participant Questionnaire – Completed

The Completed panel thanks the WIC participant for completing the questionnaire. It is invoked when the WIC participant selects the Submit button on the WIC Family Questionnaire panel.

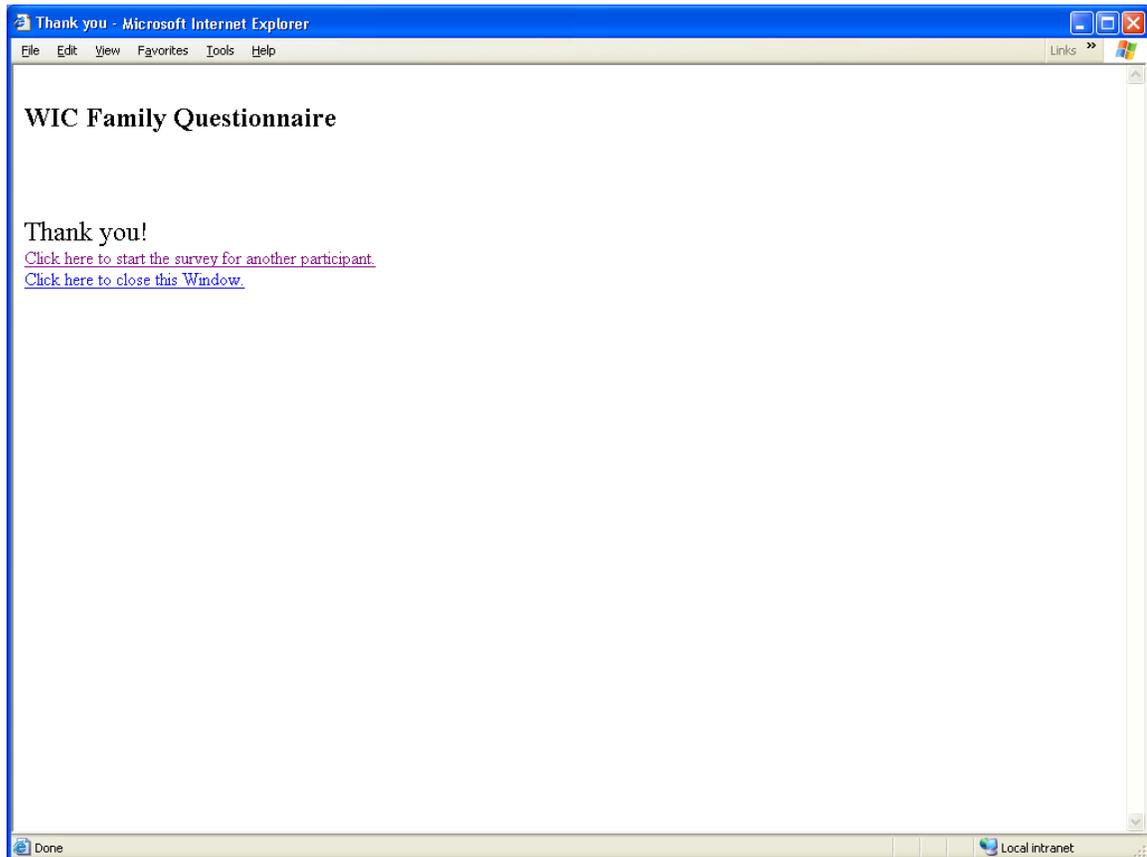
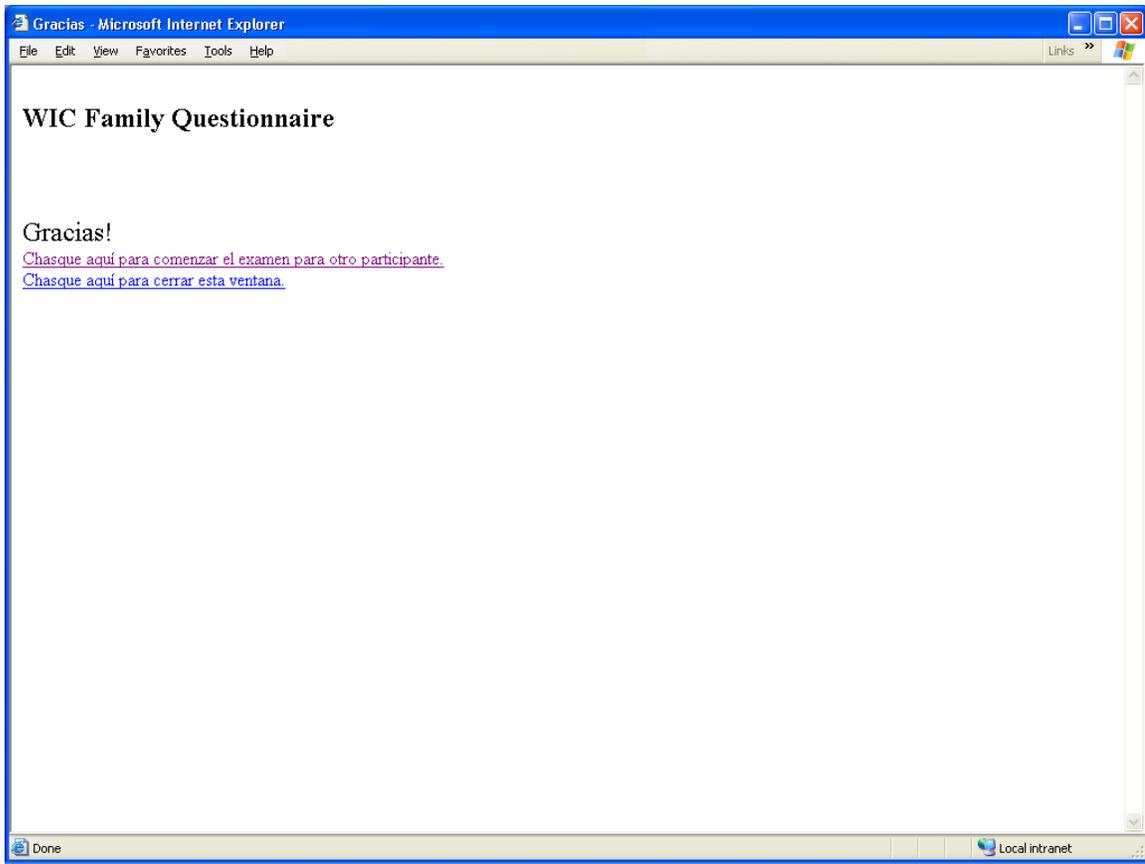


Figure 6 – Participant Questionnaire – Completed (English)



**Figure 7 – Participant Questionnaire – Completed (Spanish)**

### **12.5.1 Controls**

This section describes the behavior of the controls on the Completed panel.

#### *12.5.1.1 Start Another Survey Link*

The Start Another Survey link will be enabled when the Completed panel is active.

#### *12.5.1.2 Close Link*

The Close link will be enabled when the Completed panel is active.

### **12.5.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the Completed panel.

### *12.5.2.1 Initializing the Interface*

Upon initial display of the Completed panel:

- The title bar text will be set to “Thank you” or “Gracias” depending upon the language that the WIC participant selected.

### *12.5.2.2 Start Another Survey*

Upon selection of the Start Another Survey link, the system will invoke the [Participant Questionnaire – Select Agency and Clinic](#) panel described in this document.

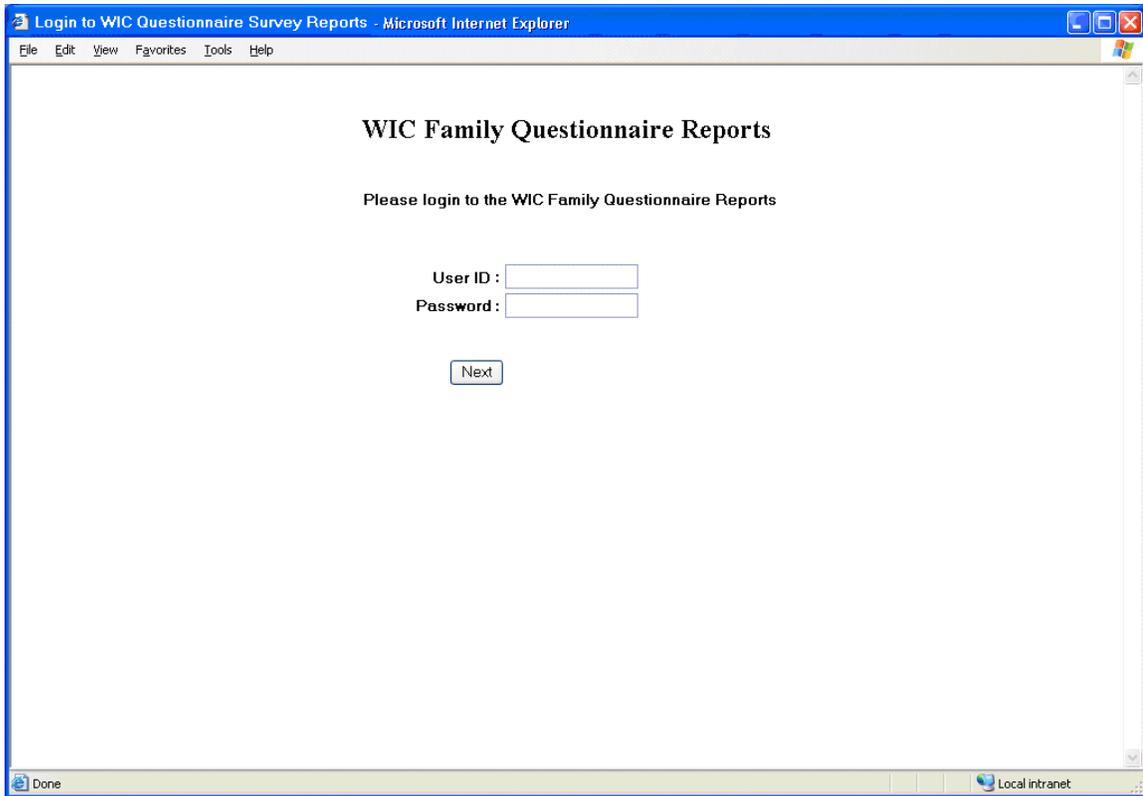
### *12.5.2.3 Close*

Upon selection of the Close link, the system will close the participant questionnaire.

## **12.6 Login to WIC Questionnaire Survey Reports**

The Login to WIC Questionnaire Survey Reports panel allows the WIC staff to login to the WIC Survey Reports section of the WIC Questionnaire. It is invoked in response to the following user actions:

- Selection of the Reports Main Page button on the Select Agency and Clinic panel
- Selection of the Reports Main Page button on the Select Language panel
- Selection of the Reports Main Page button on the Summary Report panel



**Figure 8 – Login to WIC Questionnaire Survey Reports**

## 12.6.1 Controls

This section describes the behavior of the controls on the Login panel.

### 12.6.1.1 User ID Text Box

The User ID text box will be enabled when the Reports Login panel is active. Characteristics for the User ID text box are defined in Application Administration – [Chapter 02 – Security](#).

### 12.6.1.2 Password Text Box

The Password text box dropdown will be enabled when the Reports Login panel is active. It will be masked with asterisks (i.e. \*\*\*\*\*). Characteristics for the Password text box are defined in Application Administration – [Chapter 02 – Security](#).

### 12.6.1.3 Next Button

The Next button will be enabled when the Reports Login panel is active.

## 12.6.2 Processes

This section describes the processes (navigation) that take place as a result of the actions taken on the Select Agency and Clinic panel.

### 12.6.2.1 *Initializing the Interface*

Upon initial display of the reports Login panel:

- The title bar text will be set to “Login to WIC Questionnaire Survey Reports”
- The User ID and Password will default to blank.

### 12.6.2.2 *Edits*

Upon selection of the Next button, the system will check for required information.

If the following controls are blank, the system will display a standard error message with the message text “An entry is required for the <control name>.”

- User ID
- Password

If the User ID or Password are invalid, the system will display a standard error message with the message text “Invalid <control name>.”

If the User does not have the ParticipantQuestionnaireReports.FullControl permissions, the system will display standard error message “You do not have the necessary permissions to access the Participant Questionnaire Reports. Please see the supervisor.”

### 12.6.2.3 *Next*

Upon successful completion of the above listed edits, the system will invoke the Select WIC Survey Reports panel described in this document.

## 12.7 Select WIC Survey Report

The Select WIC Survey Report panel allows the WIC staff to select the criteria for the Summary Report. It is invoked upon selection of the Next button on the Login to Participant Questionnaire Login panel

Select WIC Survey Report by Service Site, Agency or State. - Microsoft Internet Explorer

File Edit View Favorites Tools Help

### WIC Family Questionnaire Reports

Please select Clinic, Agency or State radio button and then select Agency and or Clinic from the pull down menu and then click Next button

Report By:  Clinic  Agency  State

Agency : Select an Agency

Clinic : Select a Clinic

Next Reset

Done Local intranet

Figure 9 –Select WIC Survey Report

### 12.7.1 Controls

This section describes the behavior of the controls on the Select WIC Survey Report panel.

#### 12.7.1.1 Report By Button Group

This group of radio buttons allows the user to select the level of information to include on the Summary Report. The control will be enabled when the Select WIC Survey Report panel is active.

There will be three (3) levels:

- Clinic
- Agency
- State

Upon selection of the **Clinic** radio button, the following controls will be enabled:

- Agency dropdown
- Clinic dropdown

Upon selection of the **Agency** radio button, the following controls will be reset:

- Disable - Clinic dropdown
- Clear - Clinic dropdown

Upon selection of the **State** radio button, the following controls will be reset:

- Disable – Agency dropdown
- Clear – Agency dropdown
- Disable - Clinic dropdown
- Clear - Clinic dropdown

#### *12.7.1.2 Agency Dropdown*

The Agency dropdown will be **enabled** when the Select WIC Survey Report panel is active and either the Clinic or Agency radio button is selected. The Agency dropdown will be **disabled** when the Select WIC Survey Report panel is active and the State radio button is selected. It will be filled with a list of agencies from the Agency table. The list will be sorted in descending order of Agency ID.

#### *12.7.1.3 Clinic Dropdown*

The Clinic dropdown will be **enabled** when the Select WIC Survey Report panel is active and the Clinic radio button is selected. The Clinic dropdown will be **disabled** when the Select WIC Survey Report panel is active and the Agency or State radio button is selected. It will contain all Clinics for the selected Agency. The list will be sorted in descending order by Clinic ID.

#### *12.7.1.4 Next Button*

The Next button will be enabled when the Select WIC Survey Report panel is active.

#### *12.7.1.5 Reset Button*

The Reset button will be enabled when the Select WIC Survey Report panel is active.

## 12.7.2 Processes

This section describes the processes (navigation) that take place as a result of the actions taken on the Select WIC Survey Report panel.

### 12.7.2.1 *Initializing the Interface*

Upon initial display of the Select WIC Survey Report panel:

- The title bar text will be set to “Select WIC Survey Report”
- The Clinic radio button will be selected.
- The Agency dropdown will be set to “Select an Agency”.
- The Clinic dropdown will be set to “Select a Clinic”.

### 12.7.2.2 *Next*

Upon selection of the Next button, the system will check for required information.

If the Clinic radio button is selected, the system will invoke a standard error message with the text “A selection is required in the {control label}” if a selection is not made in the following:

- Agency dropdown
- Clinic dropdown

If the Agency radio button is selected, the system will invoke a standard error message with the text “A selection is required in the {control label}” if a selection is not made in the following:

- Agency dropdown

If the State radio button is selected, the system will not check for required information.

Upon dismissal of the message box, the user is returned to the control in error.

Upon successful completion of the above listed edits, the system will invoke the [Summary Report](#) panel described in this document.

### 12.7.2.3 *Reset*

Upon selection of the Reset button, the system will select the Clinic radio button and clear the selections in the Agency and Clinic dropdowns. The Agency dropdown will be set back to “Select an Agency” and the Clinic dropdown will be set back to “Select a Clinic”.

## 12.8 Summary Report

The Summary Report panel allows the WIC staff to view the summary information for the selected criteria. It is invoked when the WIC staff selects the Next button on the Select WIC Survey Report panel.

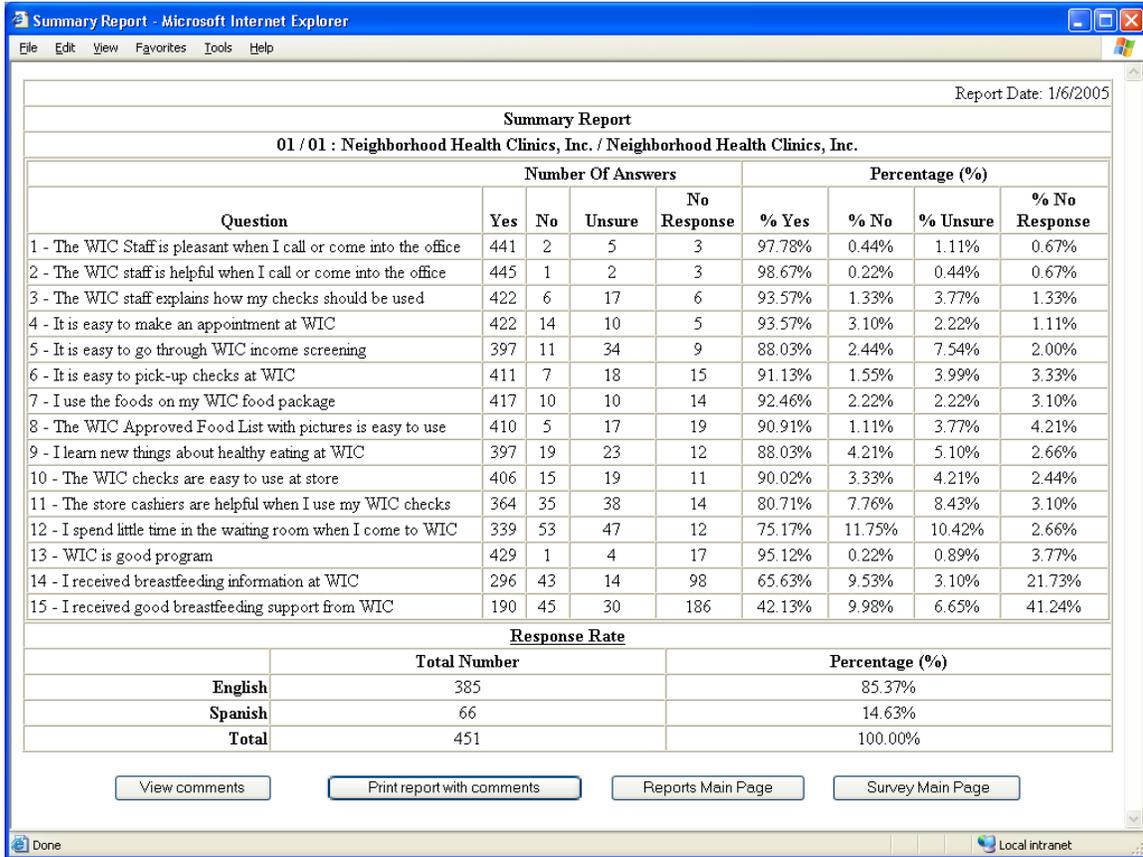


Figure 10 –Summary Report (Clinic)

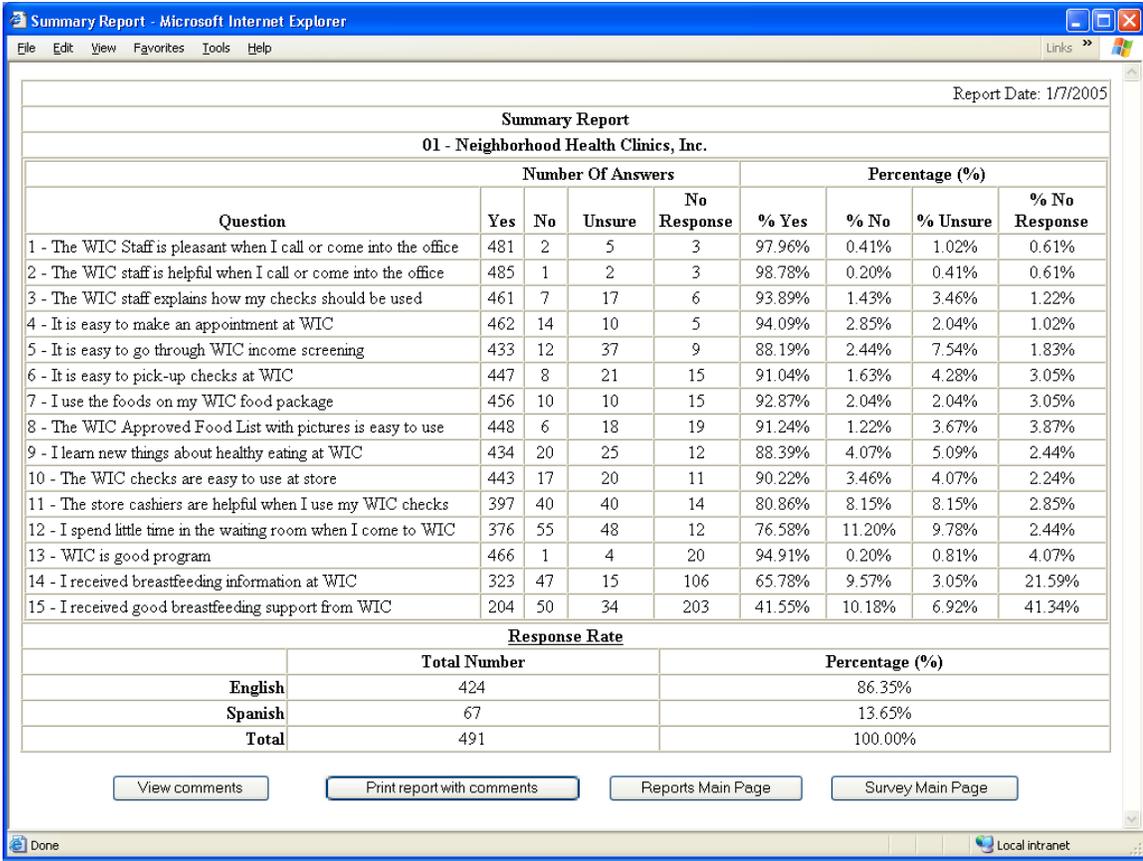


Figure 11 –Summary Report (Agency)

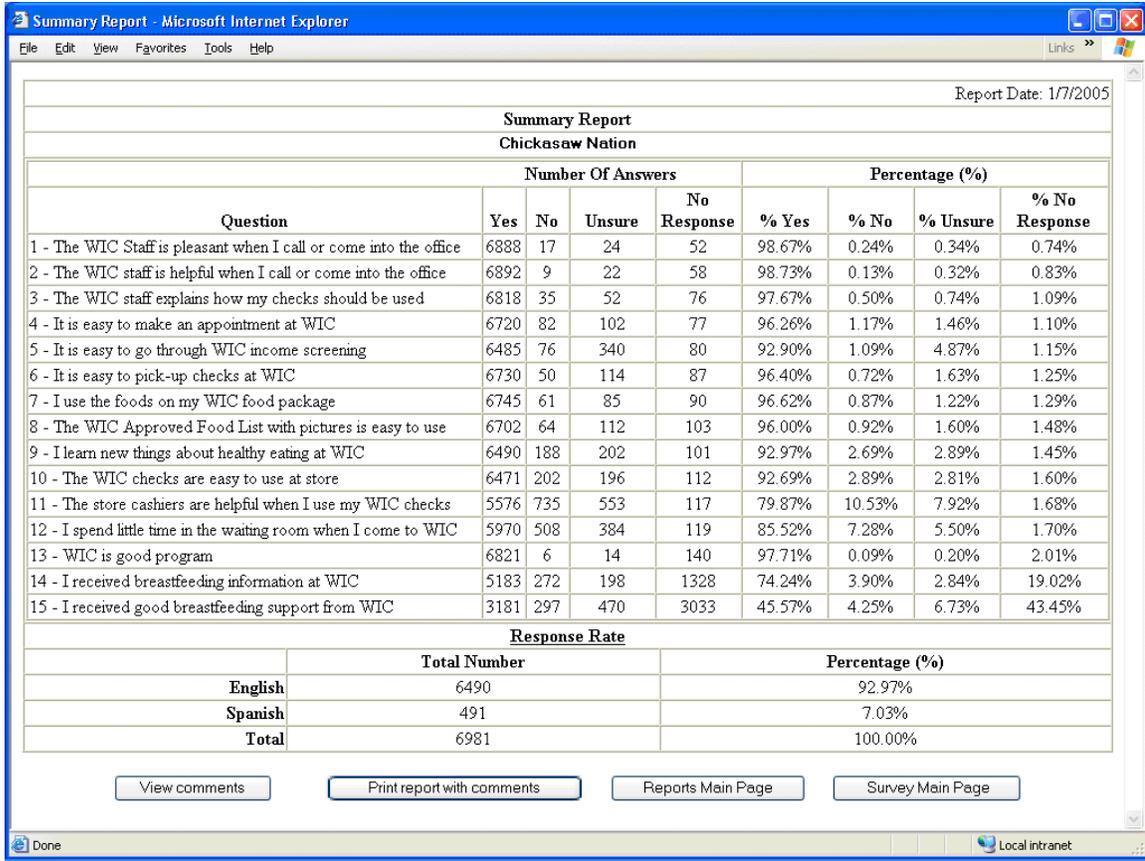


Figure 12 –Summary Report (State)

## 12.8.1 Controls

This section describes the behavior of the controls on the Summary Report panel.

### 12.8.1.1 Report Date Text and Value Label

This control allows the WIC staff member to view the date when the Summary Report information was gathered.

### 12.8.1.2 Report Title Value Label

The report title will be the text of “Summary Report”.

### 12.8.1.3 Report Subtitle Value Label

The report subtitle will indicate the report criteria selected on the Select WIC Survey Report panel as follows:

- If the Clinic radio button was selected, the report subtitle will indicate the agency and clinic that are included on the report.

- If the Agency radio button was selected, the report subtitle will indicate the agency that is included on the report.
- If the State radio button was selected, the report subtitle will be the name of the State WIC program.

#### *12.8.1.4 Answer Statistics Display Grid*

The display grid will be enabled when the Summary Report panel is active. The grid header will display the read-only text “Number Of Answers” and “Percentage (%)”. It consists of the following columns:

- Question
- Yes
- No
- Unsure
- No Response
- % Yes
- % No
- % Unsure
- % No Response

The grid will be filled with an entry for each question created by the State Office. The entries will be sorted in numeric order according to the number of the question in the Question column. The values in the control will be read-only.

#### *12.8.1.5 Response Rate Display Grid*

The display grid will be enabled when the Summary Report panel is active. It consists of the following columns:

- Language
- Total Number
- Percentage (%)

The grid will be filled with an entry for English, Spanish and the overall Total. The values in the control will be read-only.

#### *12.8.1.6 View comments Button*

The View comments button will be enabled when the Summary Report panel is active.

#### *12.8.1.7 Print report with comments Button*

The Print report with comments button will be enabled when the Summary Report panel is active.

### *12.8.1.8 Reports Main Page Button*

The Reports Main Page button will be enabled when the Summary Report panel is active.

### *12.8.1.9 Survey Main Page Button*

The Survey Main Page button will be enabled when the Summary Report panel is active.

## **12.8.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the Summary Report panel.

### *12.8.2.1 Initializing the Interface*

Upon initial display of the Summary Report panel:

- The title bar text will be set to “Summary Report”.
- The Answer Statistics display grid will be populated.
- The Response Rate display grid will be populated.

### *12.8.2.2 View Comments*

Upon selection of the View comments button, the system will invoke the [Summary Report – Participant Comments](#) panel described in this document.

### *12.8.2.3 Print Report with Comments*

Upon selection of the Print report with comments button, the system will generate the Summary Report with the participant comments to the selected other output printer (see System Tools).

### *12.8.2.4 Reports*

Upon selection of the Reports Main Page button, the system will invoke the [Select WIC Survey Report](#) panel described in this document.

### *12.8.2.5 Survey*

Upon selection of the Survey Main Page button, the system will invoke the [Participant Questionnaire – Select Agency and Clinic](#) panel described in this document.

## 12.9 Summary Report – Participant Comments

The Summary Report – Participant Comments panel allows the WIC staff to view the comments and suggestions that was entered by the WIC participants. It is invoked when the WIC staff selects the View comments button on the Summary Report panel.

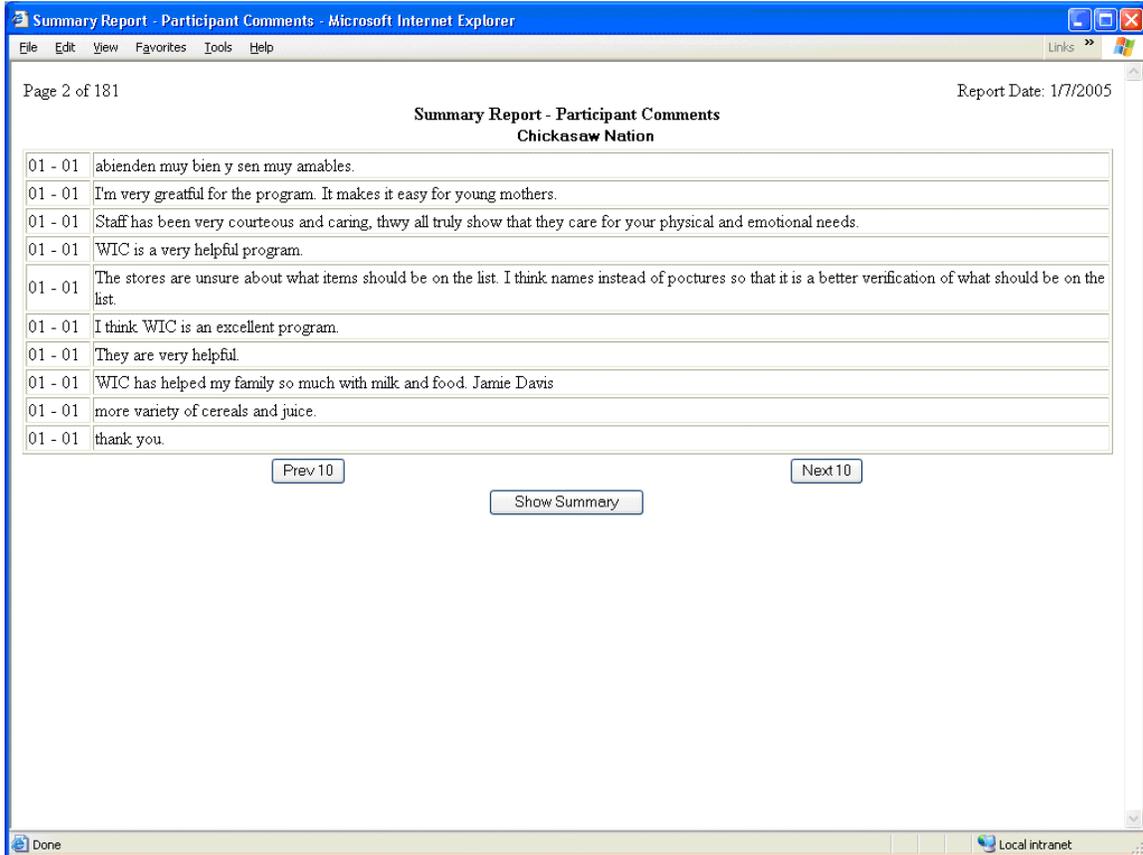


Figure 13 –Summary Report - Participant Comments

### 12.9.1 Controls

This section describes the behavior of the controls on the Summary Report – Participant Comments panel.

#### 12.9.1.1 Page Text and Value Label

This control allows the WIC staff member to view which page of comments/suggestions is currently display on the Summary Report – Participant Comments dialog and the total number of pages.

### *12.9.1.2 Report Date Text and Value Label*

This control allows the WIC staff member to view the date when the Summary Report – Participant Comments information was gathered.

### *12.9.1.3 Report Title Value Label*

The report title will be the text of “Summary Report– Participant Comments”.

### *12.9.1.4 Report Subtitle Value Label*

The report subtitle will indicate the report criteria selected on the Select WIC Survey Report panel as follows:

- If the Clinic radio button was selected, the report subtitle will indicate the agency and clinic that are included on the report.
- If the Agency radio button was selected, the report subtitle will indicate the agency that is included on the report.
- If the State radio button was selected, the report subtitle will be the name of the State WIC program.

### *12.9.1.5 Comments/Suggestions Display Grid*

The display grid will be enabled when the Summary Report – Participant Comments panel is active. It consists of the following columns:

- Clinic (Agency ID – Clinic ID)
- Comment

The grid will be filled with an entry for each comment and suggestion made by the WIC participants. The entries will be sorted in numeric order according to the Clinic column and then in the order the comment/suggestion was entered into the system. The values in the control will be read-only.

### *12.9.1.6 Previous 10 (Prev 10)*

The Previous 10 button will be displayed and enabled when the Summary Report – Participant Comments panel is active and there is additional comment/suggestion before the ones currently displayed on the panel.

### *12.9.1.7 Next 10*

The Next 10 button will be displayed and enabled when the Summary Report – Participant Comments panel is active and there is additional comment/suggestion after the ones currently displayed on the panel.

### *12.9.1.8 Show Summary Button*

The Show Summary report with comments button will be enabled when the Summary Report – Participant Comments panel is active.

## **12.9.2 Processes**

This section describes the processes (navigation) that take place as a result of the actions taken on the Summary Report – Participant Comments panel.

### *12.9.2.1 Initializing the Interface*

Upon initial display of the Summary Report – Participant Comments panel:

- The title bar text will be set to “Summary Report– Participant Comments”.
- The Comments/Suggestions display grid will be populated with the first 10 comments and suggestions from the WIC participants. If less than 10 comments and suggestions have been entered the display grid will be populated with all of the comments and suggestions.

### *12.9.2.2 Display Previous 10 Comments/Suggestions*

Upon selection of the Previous 10 button, the system will refresh the Comments/Suggestions display grid with the 10 comments and suggestions before the ones currently displayed on the panel.

### *12.9.2.3 Display Next 10 Comments/Suggestions*

Upon selection of the Next 10 button, the system will refresh the Comments/Suggestions display grid with the next 10 comments and suggestions after the ones currently displayed on the panel. If there are less than 10 more comments and suggestions then the display grid will be populated with all of the remaining comments and suggestions.

### *12.9.2.4 Show Summary*

Upon selection of the Show Summary button, the system will return to the [Summary Report](#) panel described in this document.